

Modern Healthcare

September 27-29, 2021
Scottsdale, AZ

LEADERSHIP²⁰²¹ Symposium

We are looking forward to welcoming you to Modern Healthcare's Leadership Symposium, in person once again. Our top priority is the health and safety of our conference attendees, sponsors and staff supporting the conference. In addition to our own conference wellness protocols, Modern Healthcare will adhere to all protocols put in place by Andaz Resort & Bungalows, the CDC, government and local authority guidance, as well as any location-specific regulations.

Modern Healthcare Conference Protocols – Vaccinations & Testing

- Modern Healthcare is partnering with CLEAR to facilitate conference health screenings for all attendees.
- Modern Healthcare's conference protocols will require all attendees to:
 - Show proof of COVID-19 vaccination OR a negative COVID-19 test result within 72 hours of arrival to the conference.
 - Wear masks during the conference, unless eating, drinking or speaking on stage.
 - Attest to daily COVID-19 symptom and exposure related questions before entering the conference areas.
 - Wear a colored bracelet (provided daily), indicating they have participated in the daily wellness screening.

Modern Healthcare Conference Considerations

- We will have hand sanitation product and extra masks available.
- Modern Healthcare will also be extremely considerate on how the space is used, providing maximum space and comfort level for all.

LEADERSHIP²⁰²¹ Symposium

Venue & Accommodations

The Andaz Resort & Bungalows is committed to providing guests with a safe environment that aligns with expert protocols for working to combat COVID-19. Consisting of in-house and outside experts in food and water safety, hygiene and infection prevention, and hotel operations, the hotel has redefined cleaning and safety standards and is monitoring and evolving their solutions to ensure a continued focus on the health and safety of guests and associates.

On-Site Safety Measures

- The proper use of masks/face coverings is mandatory for all hotel associates.
- Curbside check-in is available for guests who utilize mobile check-in through the World of Hyatt Mobile App or “Web-In” from your day-of-arrival email.
- Contactless check-out can be performed via your in-room television, through the World of Hyatt Mobile App, by contacting us at extension 4500, or by texting 480-568-2704.
- Physical distancing measures have been established in public areas that offer seating, such as our pools and dining outlets.
- The resort offers hand sanitizer stations in public spaces, at entrances, and in staff areas.

On-site Cleaning

- The Andaz Scottsdale team is cleaning public spaces even more frequently than before, with emphasis on “high-touch” areas such as reception, hard surfaces, door handles, and public bathrooms.
- An accreditation process by the Global Biorisk Advisory Council (GBAC) at all hotels around the world.
- New colleague training and support resources, with at least one person at every hotel trained as Hygiene Manager.
- A cross-functional working group of medical experts and industry professionals that will contribute to various aspects of the hotel experience.

Guest Rooms

- All bungalows and suites have separate outdoor entrances, with no shared hallways or elevators.
- Daily housekeeping available upon request.
- All bungalows and suites have individual heating and cooling systems that do not share connections with adjacent rooms.
- Andaz Scottsdale has enhanced protocols for in-room dining, with contact-free delivery and packaging that is environmentally friendly.

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Conference Space

- Conference room doors will be kept open, when feasible, to allow for more air flow.
- High-touch items including tables, chairs, doorknobs and handles will receive frequent sanitation.
- Podiums, speaker tables, and audio-visual equipment will be sanitized between sessions
- Groups will be asked to remove all materials overnight to ensure event space can be thoroughly cleaned

Capacities

- The Andaz is fully open, including restaurants, guest rooms and conference space. Some restaurant capacities are reduced/limited.
- Regardless of protocols, while creating the conference floor plan, Modern Healthcare will be extremely considerate on how the space is used to allow for physical distancing.

Food & Beverage Service

- All food and beverage will be individually plated, or served via chef or server-attended station, with safety shields, face masks and gloves.
- All break items will be individually packaged or served.
- All flatware will be provided as individual roll-ups.
- Condiments will be served in individual containers.

To learn more about the hotel's "Global Care & Cleanliness Commitment"

and the additional steps they are taking to provide all guests with a comfortable and safe environment,

visit <https://www.hyatt.com/info/global-care-and-cleanliness-commitment>.

Modern Healthcare has required that the hotel staff who would be scheduled to work our event be given the choice to:

- Validate their vaccination status OR
- Complete a COVID test with a negative result OR
- Decline the opportunity to work this shift.